



**InfoSense, Inc**  
Innovating Acoustic Inspection Technology™

# SL-RAT®

## Product Warranty

### **WARRANTY AND REPAIR**

InfoSense SL-RAT devices are warranted for one year from date of purchase by the end user against defects in materials and workmanship. InfoSense batteries, cables and sensors are warranted for six months from date of purchase by the end user against defects in material and workmanship. Within the warranty period, InfoSense will repair or replace, at its sole discretion, free of charge, any product that InfoSense determines to be covered by this warranty.

To exercise this warranty, write or call your local InfoSense representative, or contact InfoSense Customer Service in Charlotte, NC. Send the product and proof of purchase, transportation prepaid, to the Authorized Service Center selected by InfoSense.

Repair or replacement will be made and the product returned, transportation prepaid. Repaired or replaced products are warranted for the balance of the original warranty period, or at least 90 days from date of repair or replacement.

### **LIMITATION OF WARRANTY**

This Warranty does not apply to any InfoSense product damage or failure caused by: (i) failure to install, operate or use the product in accordance with InfoSense's written instructions, (ii) abuse or misuse of the product, (iii) failure to maintain the product in accordance with InfoSense's written instructions or standard industry procedure, (iv) any improper repairs to the product, (v) use by you of defective or improper components or parts in servicing or repairing the product, or (vi) modification of the product in any way not expressly authorized by InfoSense. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary use; it does not cover product issues caused by any other reason, including but not limited to acts of God, misuse, limitations of technology, or modification of or to any part of the InfoSense product. This Limited Warranty does not cover InfoSense products sold AS IS or WITH ALL FAULTS or consumables (such as fuses or batteries).

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other materials will be lost or reformatted during service and InfoSense will not be responsible for any such damage or loss.

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### **AUTHORIZED U.S. SERVICE CENTERS**

For information on the closest Authorized Service Center contact:

InfoSense Technical Support • 2102 Cambridge Beltway Drive Suite D-1, Charlotte, NC 28273 USA

Phone: +1 (877) 747-3245 • Email: [support@infosense.com](mailto:support@infosense.com) • [www.infosense.com](http://www.infosense.com)