

Sewer Line Data OrGanizer

Downloading Version 4 Instructions (New customers & new installations)

Introduction

The Sewer Line Data OrGanizer, or SL-DOG[®], is a secure, cloud-based web portal that complements the SL-RAT. Upload your acoustic inspection data on a regular basis to view, edit, validate, export and store your valuable data.

This first part of this guide provides instructions on how to install the necessary software to facilitate communication between your PC and SL-RAT device.

The second part of this guide provides instructions on how to upload measurements to the SL-DOG portal. We recommend uploading measurements on a regular basis to best manage your acoustic data.

Items Needed

- PC with Windows installed (XP, 7, 8, or 10)
- Supported web browser (Chrome, Internet Explorer)
- USB cable (provided with SL-RAT)
- Log in credentials to <u>www.sl-dog.com</u>
- Active internet connection

Please note, we have stopped distributing client download files in CD format. All updates should be made with links provided in <u>www.sl-dog.com</u> under Support

Documents.

Software Installation Instructions

Step 1 – Log into your SL-DOG Portal

Go to <u>www.sl-dog.com</u> in supported browser (Chrome, Internet Explorer) and log in using your username and password. If you do not have a username or password, please create an account by contacting Heather McNeil at <u>hmcneil@infosense.com</u>.



SL-DOG Installation Guide InfoSense, Inc. Anti-virus software could prevent installation from happening or require additional administrative information to initiate download. If user does not have permission to install and download fails, the user will be notified in the dialog box.

Step 3 – Install USB Driver

- Click <USB Setup> under "Required Downloads for SL-DOG"
- Once compressed file downloads, doubleclick <Click to Install USB Setup> to extract files.
- Click <**Extract all**> this will download the compressed files to your computer.
- Once files are extracted, double-click
 <Click to Install USB Setup> to complete download

🛓 USB Setup	
🗌 Name	
📕 CDM 2.08.24 WHQL Certi	fied
Click to Install USB Setup	
Compressed (zipped) Folders	×
This application may depend files in this folder.	on other compressed
For the application to run prop recommended that you first ex	perly, it is xtract all files.
Extract all Rur	n Cancel
🗌 Name	
CDM 2.08.24 WHQL C	ertified
Click to Install USB Set	up

Step 4 – Install System Setup

- Click <**System Setup**> under "Required Downloads for SL-DOG"
- Once file downloads, select file <SLDOG_Setup_v404s> to initiate update



Step 5 (as needed) – Verify Publisher and Run program

Depending on your virus protection software or PC configurations, Windows may signal a warning. Please select <**More Info**> and ensure that the Publisher is InfoSense, Inc. and select <**Run anyway**> as needed.



Step 6 – Follow Installation Guide

🛃 SL-DOG	-		×	
Welcome to the SL-DOG Setup V	Wizard			
The installer will guide you through the steps r computer.	equired to install SL-DOC	G on your		
WARNING: This computer program is protecte treaties. Unauthorized duplication or distributio result in severe civil or criminal penalties, and possible under the law.	d by copyright law and in n of this program. or any will be prosecuted to the	iternational portion of it, maximum ex	may xtent	
Cano	cel < Back	Next		Click < Next >
SL-DOG Select Installation Folder	_		×	
The installer will install SL-DOG to the followin	g folder.			
To install in this folder, click "Next". To install to "Browse".	o a different folder, enter i	t below or cli	ick	
Folder:				
C. 1-10gram Files (x80) milliosense DL-DOG		Browse		
Install SL-DOG for yourself, or for anyone wh	to uses this computer:	Disk Gust		We recommend selecting < Everyone >
◯ Just me				
Cano	cel < Back	Next>		Click < Next >



Download time depends on the user's internet speed and connection. We anticipate the update should not take more than a few minutes in most cases.

You have now successfully updated your SL-DOG local client to Version 4! You should see the following icon on your desktop for future access.



Uploading Measurements from SL-RAT Instructions

Once you have successfully installed the USB Setup and System Setup, you are ready to upload measurements. After collecting measurements in the field, follow the instructions below to transfer raw data from your SL-RAT to your SL-DOG portal.

Step 1 – Attach the SL-RAT RX unit to the computer

Ensure SL-RAT RX and TX units are synched before plugging in RX. This can be done by turning both units off and on.

Turn the SL-RAT RX unit on. Plug in the USB cable. The USB port is located on the bottom of the SL-RAT unit.



The display screen on the SL-RAT should show the following:



Step 2 – Run SL-DOG Software

Click on the SL-DOG icon on your desktop (generated during installation). You will see the following screen while the software checks for internet connection and looks for an SL-RAT device.



SL-DOG Installation Guide InfoSense, Inc. If the software cannot find an SL-RAT device, you will see the following window. Follow steps described in window to troubleshoot device detection issues:

No SL-RAT Device	×	
No SL-RAT device detected! Please check the following: 1) SL-RAT is connected via USB port and powered on 2) TX and RX data are synchronized 3) The SL-RAT RX device says 'Transfer Data to PC, Follow Directions on PC' 4) Device drivers (included on CD) have been installed 5) A 'USB Serial Port' is listed in Device Manager		
ОК		

If there is no internet, the program will indicate this in the bottom left-hand corner of the window & the Status Information area in the bottom.

	∮ InfoSense SL-DOG — □ ×	<
	He	lp
	Connect to SL-RAT Device	
	Select Port I Connect	
	Device ID Hassurements on Device	
	# or new measurements	
	Upload New SL-KAT Data to web Portal	
	Upload Data Cancel Login to web portal	
	Download SL-RAT Data to My Computer	
	Starting Measurement Ending Measurement Create CSV File Cancel Open CSV file after save	
	Status Information Copy	1
→	Status Information Copy Internet: Disconnected Please check your internet connection. Retrying Internet in 20 seconds Internet: Disconnected Please check your internet connection. Retrying Internet in 15 seconds) ^ V
	Status Information Copy Internet: Disconnected Please check your internet connection. Retrying Internet: Disconnected Please check your internet connection. Retrying Internet in 15 seconds <	` `

Step 3 – Connect Device and Push Data to Portal

If the SL-RAT RX is properly connected (turned on, synched data with TX) and Internet is connected, the SL-RAT device will communicate with the server and determine what measurements are on the device. Once this happens, the fields will populate, and you will be able to view the data in two ways:



You have now completed all the steps necessary to connect and download data from the SL-RAT.